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Product Service Bulletin

Issue Date : 4 October 2011

Bulletin Number : **PSB-6**

Subject : Vigil Cutters

Status : Mandatory

Identification:

Vigil AAD, All Cutters produced in October 2007
Part Number: 9582006
Date of Manufacture: 10-07 (**mm-yy**)
See picture 2.

Background:

The following incident occurred on the 14th September 2011 in Saint-Jean Chrysostome (Canada).

A skydiver failed to deploy his main canopy and manually pulled his reserve handle with insufficient altitude to fully deploy the reserve canopy. During the investigation of the incident it was discovered that the loop was not cut nor trapped by the cutter.

Service Bulletin:

Following the preliminary report of the Royal Military Academy (see attached report), it was stated that the knife was missing.

Vigil R&D confirmed that the electronics worked correctly and fired the cutter, but because of the absence of the knife, the closing loop could not be cut.

This cutter was part of a production batch of 299 pieces, produced in October 2007 (Picture 1).

The person working normally at this post for the cutter manufacturer was replaced at the time this batch of October 07 was manufactured. The cutter manufacturer confirms that the problem was caused by a human error during assembly.

This can therefore only be an isolated case and that this has never occurred before in all the cutters that they have produced for their customers including NASA and the US Armed Forces.

We want to confirm that 15 cutters of that batch were activated by the Royal Military Academy for test purpose and all worked to specification. (See also attached report).

In the interest of safety, AAD has decided to recall all cutters from this batch and to replace all those cutters free of charge.

Please send the old cutter back once the new replacement cutter has been received.

This also will enable us to personally examine the entire batch before sending it back to the factory for a detailed analysis; this will allow us to confirm that this is an isolated incident.

We found an easy way to do an additional safety verification in the field. This test can be performed on any Vigil cutter by using a magnet to guarantee the presence of a knife or not. It can be done with any magnet on any cutter if needed. A small light magnet (see picture 2A) or a bigger strong magnet (see picture 2B) can be used. If there is a knife present the knife will be attracted to the magnet.

All Cutters manufactured from June 2008 have been x-rayed and we have confirmed that the knife is present as part of our QC process.

Compliance Date:

Because of the seriousness of this case, it must be done before next jump on all Vigils with the following serial numbers (see list below with the original gold Q.C. hologram numbers).

This list is not exhaustive because some cutters could have been taken off the original Vigil and have been used to replace on another Vigil without our knowledge.

Also some cutters could have a silver hologram because they were used for stock or replacements purpose via our dealers. Therefore verification on a next repack of the DOM on the cutter should be done. Every cutter with DOM 10-07 must be returned and replaced.

For safety reason we recommend to do the magnet test on the cutters made before June 2008.

Serial numbers of Vigils with cutters manufactured in October 2007

Device #	QC n°	Device #	QC n°	Device #	QC n°	Device #	QC n°	Device #	QC n°	Device #	QC n°
6239	H320	9269	L062	9352	L144	9445	L201	9513	L296	11261	M664
7671	I855	9270	L063	9353	L145	9446	L202	9514	L297	11263	M665
9207	L000	9272	L064	9354	L146	9447	L203	9515	L298	11264	M666
9208	L001	9274	L066	9355	L147	9369	L214	9516	L299	11265	M667
9209	L002	9275	L067	9363	L154	9393	L215	9517	L300	11267	M668
9210	L003	9276	L068	9365	L155	9396	L216	9518	L301	11268	M669
9211	L004	9277	L069	9366	L156	9397	L217	9519	L302	11269	M670
9220	L010	9309	L099	9367	L157	9401	L218	9520	L303	11271	M672
9221	L011	9310	L100	9370	L158	9402	L219	9521	L304	11272	M673
9223	L012	9311	L101	9371	L159	9403	L220	9522	L305	11273	M674
9224	L013	9312	L102	9373	L160	9404	L221	9523	L306	11274	M675
9226	L014	9313	L103	9374	L161	9405	L222	9524	L307	11276	M676
9227	L015	9314	L104	9375	L162	9406	L223	9525	L308	11277	M677
9229	L016	9316	L105	9376	L163	9410	L224	9526	L309	11278	M678
9230	L017	9317	L106	9377	L164	9411	L225	9527	L310	11280	M679
9231	L018	9318	L107	9378	L165	9412	L226	9528	L311	11281	M680
9232	L019	9202	L108	9379	L166	9413	L227	9546	L329	11282	M681
9233	L020	9299	L109	9380	L167	9414	L228	9549	L332	11283	M682
9236	L021	9301	L110	9381	L168	9416	L230	9550	L333	11285	M683
9238	L022	9315	L111	9382	L169	9478	L264	9551	L334	11286	M684
9241	L023	9319	L112	9383	L170	9479	L265	9552	L335	12518	N725
9242	L024	9320	L113	9385	L171	9480	L266	9553	L336	12556	N750
9192	L025	9321	L114	9386	L172	9481	L267	9554	L337	22756	X201
9196	L026	9322	L115	9388	L173	9482	L268	9555	L338	22765	X210
9194	L027	9323	L116	9389	L174	9483	L269	9556	L339	22766	X211
9235	L036	9324	L117	9390	L175	9484	L270	9557	L340	22767	X212
9239	L037	9325	L118	9420	L176	9485	L271	9558	L341		
9240	L038	9326	L119	9421	L177	9487	L272	9559	L342		
9243	L039	9327	L120	9422	L178	9489	L273	9560	L343		
9244	L040	9328	L121	9423	L179	9490	L274	9561	L344		
9245	L041	9330	L122	9424	L180	9491	L275	9563	L345		
9246	L042	9331	L123	9425	L181	9492	L276	9564	L346		
9247	L043	9332	L124	9426	L182	9493	L277	9565	L347		
9248	L044	9333	L125	9427	L183	9494	L278	9566	L348		
9249	L045	9334	L126	9428	L184	9495	L279	9567	L349		
9250	L046	9335	L127	9429	L185	9496	L280	9568	L350		
9251	L047	9336	L128	9430	L186	9497	L281	8186	L361		
9252	L048	9338	L130	9431	L187	9498	L282	9612	L362		
9254	L049	9339	L131	9432	L188	9499	L283	9633	L406		
9256	L050	9340	L132	9433	L189	9500	L284	10702	M240		
9257	L051	9341	L133	9434	L190	9502	L285	10703	M241		
9258	L052	9342	L134	9435	L191	9503	L286	11249	M654		
9259	L053	9343	L135	9436	L192	9504	L287	11250	M655		
9260	L054	9344	L136	9437	L193	9505	L288	11251	M656		
9261	L055	9345	L137	9438	L194	9506	L289	11252	M657		
9262	L056	9346	L138	9439	L195	9507	L290	11253	M658		
9263	L057	9347	L139	9440	L196	9508	L291	11254	M659		
9264	L058	9348	L140	9441	L197	9509	L292	11257	M660		
9266	L059	9349	L141	9442	L198	9510	L293	11258	M661		
9267	L060	9350	L142	9443	L199	9511	L294	11259	M662		
9268	L061	9351	L143	9444	L200	9512	L295	11260	M663		

Picture 1



A



B

Picture 2

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The Distribution list shall include but is not limited to:

- All owners of Vigil Cutter With DEC 07 production date via our dealers.
- All AAD dealers.
- Parachute Industry Association.
- All Parachuting publications.
- Federations.
- All National Aero Clubs, Parachuting Section.
- IPC Technical Committee.